



Surat Municipal Corporation (SMC)

**Quotation for
Supply, Installation, Configuration and Integration of
Networking Equipments [DC-ISD-Network-01-2021]**

**Last Date of Submission of Bids
May 18, 2021**

**Information Systems Department (ISD)
Surat Municipal Corporation
Muglisara, Surat-395003**

Notice Inviting Quotation



Surat Municipal Corporation (SMC)

Muglisara, Surat – 395003, Gujarat.

www.suratmunicipal.gov.in

Notice Inviting Quotation for Supply, Installation, Configuration and Integration of Networking Equipments [DC-ISD-Network-01-2021]

Quotation for Supply, Installation, Configuration and Integration of Networking Equipments is being invited by Surat Municipal Corporation (SMC) from the Bidder meeting the basic eligibility criteria as stated in the Quotation document.

EMD	• Rs. 2,000/- (by DD or Banker's Cheque only)
Submission in Hard Copy	• In sealed envelope strictly by RPAD/Postal Speed Post on or before 18/05/2021 up to 18:00 hrs. to the Chief Accounts, Surat Municipal Corporation, Muglisara, Surat – 395003
Quotation Document Availability	• https://suratmunicipal.gov.in/

The right to accept/reject any or all bid(s) received is reserved without assigning any reason thereof.

(Sd/-)
Deputy Commissioner
Surat Municipal Corporation



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Surat Municipal Corporation (SMC)

**Quotation for
Supply, Installation, Configuration and Integration of
Networking Equipments [DC-ISD-Network-01-2021]**

Technical Bid

**Last Date of Submission of Bids
May 18, 2021**

**Information Systems Department (ISD)
Surat Municipal Corporation
Muglisara, Surat-395003**

1. Instructions for the Bidder

1.1. Availing Quotation Documents

Blank Quotation documents can be downloaded from the web site <https://suratmunicipal.gov.in/> up to the date and time mentioned in the Quotation Invitation Notice DC-ISD-Network-01-2021.

1.2. Addenda & Corrigenda

If required the Addenda and Corrigenda will be issued and the same will **form the part of the original Quotation documents** and shall override any contradicting effects in the original Quotation document.

1.3. Submission of Price Quotation and Technical Documents.

The price Quotation and the technical Documents containing all the relevant supporting documents must be submitted in Hard Copy on or before the last date of submission of the Quotation.

1.4. Earnest Money Deposit (EMD)

- The Bidder must submit **EMD of Rs. 2,000/-** by separate Demand Draft or Banker's Cheque of any scheduled/nationalized bank payable at Surat in favour of Surat Municipal Corporation.
- Failure to submit EMD as required shall lead to the Quotation being rejected summarily.

1.5. The Quotation should be filled in legibly, clearly indicating the figures and its value in words too.

1.6. Submission of the Technical Documents:

The bidder will be required to submit the **duly signed, stamped and notarized copy** of below mentioned documents in the same order of sequence.

1. Hard copy of EMD
2. Hard copy of the all supporting documents clarifying compliance to the eligibility criteria as stated in Section-3 Indicative list of Documents to be submitted.
3. Hard copy of Quotation Format given in Annexure to Technical Quotation
 - A. Bidders's Details (signed and stamped)
 - B. Information of Authorized Signatory / Contact Person (signed and stamped)
 - C. Performa of Compliance letter (on bidder's letterhead).
4. Hard copy of duly filled, signed and stamped Technical Specification given in bid document (To be submitted on **Bidder's letterhead**)
5. Hard copy of PAN card
6. Hard copy of company registration with state government/central government.
7. Hard copy of GST Registration Certificate.
8. Hard copy of duly signed Tender Document.
9. Hard copy of duly signed addendum and Corrigendum, if any.
10. Authorization Letter as per Format given in Annexure to Technical Quotation, Format for Power of Attorney for Signing of the Proposal (**mandatory in case**



tender signatory is other than Owner/Partner/MD/Director/Company Secretary) (Optional)

11. Hard copy of any other document not mentioned above but required to be attached as per the Quotation requirement (Optional).

1.7. All documents must be notarized with clearly-displaying stamp, number and name of the notary.

1.8. Sealing, marking and submission of the Quotation

Following documents shall be submitted in Hard Copy to Surat Municipal Corporation by the Bidder as per below:

Main Cover Containing Two Sealed Separate Sub-Covers

1. The **“Technical Bid”** shall be put in an envelope containing Earnest Money Deposit (EMD) in DD, All Technical Documents including Eligibility criteria, Annexure to technical bid, Product Technical Datasheets e.t.c as per requirement of Quotation shall be super scribed as **“Technical Bid & EMD**
2. The **“Price Bid”** shall be put in separate envelope containing **Price Bid** as per format defined in Quotation Document and shall be super scribed as **“Price Bid”**.

The envelope must be sealed and super scribed and must be sent as under:

Details to be mentioned exactly on sealed envelop	
TENDER DETAILS <ul style="list-style-type: none">• Notice No.: DC-ISD-Network-01-2021• Quotation for Supply, Installation, Configuration and Integration of Networking Equipments• Last date of Submission: 18/05/2021 up to 18:00 hrs.	To, The Chief Accountant, Surat Municipal Corporation, Mahanagar Seva Sadan, Gordhandas Chokhawala Marg, Muglisara, Surat - 395 003, Gujarat, INDIA.

The envelope must be sent **strictly by Postal Speed Post or Registered Post AD** only so as to reach on or before **18/05/2021 up to 18:00 hrs. Quotations received in any other manner or mode (like courier, in person, etc.) will not be considered. SMC won't be responsible for postal delays.**

1.9. The Bidder will be bound by the details furnished to SMC, while submitting the Quotation or at subsequent stage. In case, any of such documents furnished by the Bidder is found to be false at any stage, it would be deemed to be a breach of terms of contract making him/her liable to legal action besides termination of contract.

1.10. Late Quotations: Quotations not reaching on or before the specified time limit will not be accepted.

1.11. Conditional Quotations: All the terms and conditions mentioned herein must be strictly adhered to by all Bidders. Conditional tenders shall not be accepted on any ground and shall be subject to rejection without assigning any reason.

1.12. Withdrawal of Quotations



Quotation once filled in, submitted shall not be allowed to be withdrawn till the validity of the Quotation remains in force or else the EMD shall be liable for forfeiture.

1.13. Period of Validity

The offer should be valid for acceptance for a minimum period of **120 days** from the date of opening of the Price Quotation. If required, SMC may request the Bidder to have it extended for a further period.

1.14. Language of Quotations

The Quotations prepared by the Bidder shall be in the English language. The supporting documents in language other than English/Hindi/Gujarati must have its English translation (which is to be duly attested by the Bidder), for purposes of interpretation of the Quotation, the English translation shall govern.

1.15. Right To Accept or Reject Any Quotation or All Quotations

SMC reserves the right to accept or reject any Quotation and annul the Quotation process and reject all Quotations at any time prior to award of contract, without thereby incurring any liability to the affected Bidder or Bidders or any obligation to inform the affected Bidder or Bidders of the ground for SMC's action.

1.16. Firm Prices & Quotation Currency

Prices quoted must be firm and final and shall not be subject to any upward modifications, on any account whatsoever. Prices shall be expressed in Indian Rupees (INR) only.

1.17. Costs to be Borne by Bidder

All costs and expenses (whether in terms of time or money) incurred by the Bidder in any way associated with the development, preparation and submission of the Quotation, including but not limited to attendance at meetings, discussions, demonstrations, etc. and providing any additional information required by SMC, will be borne entirely and exclusively by the Bidder.

1.18. Acceptance of Terms & Conditions

The Bidder will, by taking participation in the Quotation process and submitting the Quotation documents, be deemed to have thoroughly read, studied and understood the Quotation documents including scope of work, the terms and conditions, instructions, etc. referred there in and the same are acceptable to the Bidder.

1.19. All entries in the Quotation form should be legible and filled clearly. If the space for furnishing information is insufficient, a separate sheet duly signed by the authorized signatory may be attached. However, the interlineations, erasures or overwriting, if any, in the Technical Quotation Application must be attested by the person authorized to sign the Quotations.

1.20. It is to be ensured that the complete information as required by this office may be furnished by the Bidders in the prescribed format. Formats submitted with incomplete information and not conforming to the requirements are liable to be rejected.

1.21. The agency will be bound by the details furnished by him/her to SMC, while submitting the Quotation or at subsequent stage. In case, any of such documents furnished by the



agency is found to be false at any stage, it would be deemed to be a breach of terms of contract making him/her liable to legal action besides termination of contract.

1.22. The participation in the online tendering process implies that the Bidder have thoroughly read, studied and understood the instructions of the Quotation documents, Scope of work, formats as well as the terms and conditions referred there in and the same are acceptable to the Bidder.

1.23. Authorized Signatory

For the purpose of submission of the Quotation, the Bidder may be represented by either the Principal Officer (Owner/MD/Director/Company Secretary) or his duly Authorized Representative, in which case he/she shall submit a certificate of authority along with the technical Quotation. All certificates and documents (including any clarifications sought and any subsequent correspondences) received hereby, shall, as far as possible, be furnished and signed by the authorized representative or the principal officer.

1.24. Arithmetical errors will be rectified on the following basis. If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail and the total price shall be corrected. If the supplier does not accept the correction of the errors, its Quotation will be rejected. If there is a discrepancy between words and figures, the amount in words will prevail.

1.25. Disqualifications: A Bidder shall be disqualified and Quotations will not be considered if

- a) Hardcopy envelop does not show on it the reference of Quotation number and description as denoted and thus gets opened before due date(s) of opening specified in Notice Inviting Quotations.
- b) The Price Quotation and Technical Quotation is not submitted as per requirement
- c) The Earnest Money Deposit (EMD) is not deposited in the manner specified above.
- d) The Quotation documents are not in a language as per requirement.
- e) The Quotation documents are not signed affixing stamp by the authorized signatory.
- f) The Quotation documents submitted are incomplete and/or ambiguous in any respect.
- g) Non-compliance of provisions and requirements of the Quotation documents.
- h) Any or all correction(s) or pasted slip(s) is/are not initialled, authenticated by the Bidder.
- i) The Quotation documents are not submitted in the manner specified in the Quotation document.
- j) Eligibility criteria are not met with.
- k) Any form of canvassing/lobbying/influence/query regarding short listing, status, etc. will result in a disqualification.

Deputy Commissioner
Surat Municipal Corporation

2. Eligibility Criteria

The bidder must possess the requisite experience, strength and capabilities in providing the equipments necessary to meet the broad requirements, as described in the bid document.

The bidder interested in being considered for this bid must meet the following eligibility criteria.

- 2.1. The bidder should have completed at least 3 years of experience/operation in the field of supply, installation and Commissioning of Network Equipments (like Routers, L3/L2 Managed Switches, Wi-Fi Access Point) from bid start date and should have local office in Surat.
- 2.2. Bidder should have a minimum average annual turnover not less than Rs. 15 Lacs (Rs. Fifteen Lacs) for last three financial years i.e. FY 20-21, FY 2019-20, FY 2018-19.
- 2.3. The bidder should have completed/ undertaken assignments of Supplying and Implementing Network range of products which includes Networks Devices like Routers, Managed Switches, Wireless Controllers-Access Points during last three years (for this purpose financial years would be FY 20-21, FY 2019-20, FY 2018-19: the bidder should provide
 - Single order worth Rs. 1,00,000 (One Lac)
 - OR
 - Two orders worth Rs. 65,000 (Sixty-Five Thousand) each.
 - OR
 - Three orders worth Rs. 52,000 (Fifty-Two Thousand) each.
- 2.4. The bidder should not be black-listed / debarred by any of the Government or Public Sector Units in India as on the date of the submission of the tender.
- 2.5. The bidder should furnish an Earnest Money Deposit (EMD) as per requirement.

3. Indicative list of Documents to be submitted

The Bidder will be required to submit the **duly signed, stamped and notarized copy** of below mentioned documents so as to ascertain the claims made. Following is the indicative list of documents that are to be submitted.

#	Description of Requirement	Proof Required to be Submitted
1.	The bidder should have completed at least 3 years of experience/operation in the field of supply, installation and Commissioning of Network Equipments (like Routers, L3/L2 Managed Switches, Wi-Fi Access Point) from bid start date and must have local office in Surat.	1. Copy of work order / Completion certificate/ Contract / performance certificate issued by client specifying clearly Bidders Name, details of Work, Time Period with Date of issue of respective document.



		2. Office Address proof in form of Telephone Bill/Utility Bill/Shops & Establishment Certificate/Property Tax Bill/ or any valid document issued by Government indicating office address.
2.	Bidder should have a minimum average annual turnover not less than Rs. 15 Lacs (Rs. Fifteen Lacs) for last three financial years i.e. FY 20-21, FY 2019-20, FY 2018-19.	Copy of Audited Balance sheet of Last 3 Financial Years.
3.	The bidder should have completed/ undertaken assignments of Supplying and Implementing Network range of products which includes Networks Devices like Routers, Managed Switches, Wireless Controllers-Access Points during last three years (for this purpose financial years would be FY 20-21, FY 2019-20, FY 2018-19: the bidder should provide Single order worth Rs. 1,00,000 (One Lac) OR Two orders worth Rs. 65,000 (Sixty-Five Thousand) each. OR Three orders worth Rs. 52,000 (Fifty-Two Thousand) each.	Copy of work order / Completion certificate/ Contract / Performance certificate issued by client clearly specifying Bidders Name, details of Work, Date of issue, amount of contract/work order value.
4.	The Bidder should not be black-listed / debarred by any of the Government or Public Sector Units in India as on the date of the submission of the tender.	Compliance letter/ Self-declaration / Undertaking by Bidder as per Annexure to Technical bid.
5.	The bidder should furnish an Earnest Money Deposit (EMD) as per requirement.	As per Section 1.
6.	Information of Authorized Signatory / Contact Person as per Annexure to Technical bid.	Self-Declaration in this regard by the authorized signatory of the Bidder.
7.	Compliance with technical specification as mentioned in Section – 5	Duly filled Section – 5 [Technical Specification] must be submitted on Bidder's letter head. The same must be duly signed



		and stamped by authorized person.
8.	Product literature	Technical details/brochures / specification sheet of products offered.
9.	Goods & Service Tax Registration Nos.	Copy of the Goods & Service Tax (GST) Registration Certificate duly notarized

* Note: Additional documents other than above if any, required for supporting the claims made by the Bidder should be attached.

4. General Terms and Conditions

4.1. The prices/charges quoted should also include:

- a. Cost of necessary power cables, signal cables, connectors, controllers and necessary device drivers.
- b. Warranty as specified in Technical Specification section for each item including service and parts/modules. Warranty of particular Item will be start from the date of delivery/supply for Network Switches/Parts to SMC.
- c. Delivery, Installation & shifting at mentioned offices located throughout the city or at any other office to be decided by the SMC.
- d. Transit Insurance, Freight and loading, unloading charges up to SMC's site location.
- e. Supplying, Installation, Configuration & Integration with existing LAN & WAN of SMC.

4.2. OEM / Implementation Partner Participation Criteria

- i. The Bidder shall be the manufacturer or the authorized service provider or authorized service partner of the hardware quoted.
- ii. Hardware provided must be latest released product from OEM and it must not be under the list end of sale, end of support from OEM till **5 years** from date of commissioning/activation of services and in any case if subscription/support is not available/provided from OEM after few years but before the end of contract period than Bidder is required to provide equivalent or higher model released by OEM with all features/subscriptions/Software to run solution till the contract period.
- iii. Bidders are required to specify only one specific make and model of each item and provide the details in the Technical Quotation. Providing more than one option shall not be allowed.
- iv. As part of Technical Compliance/validation of the features/specifications, if required, SMC may ask Bidder for Demonstrations/Proof of concept (PoC) of the product quoted/proposed with full/All features enabled and as per configuration requirement of SMC. In case Bidder fails to provide successful Demonstrations/Proof of concept (PoC) of the product as per requirement of SMC, product proposed/quoted will not be considered for further process of tender.

4.3. The Bidder has to submit the "**Self-Declaration**" as per the Performa of Compliance Letter in on its letter head duly signed by the authorized signatory.

4.4. The offer should be valid for acceptance for a minimum period of **120 days** from the date of opening of the Price Quotations. If desired by SMC, it will have to be extended for a further period also.

4.5. SMC may buy/order full/partial quantity from one/more Bidder(s) and may split/ defer/ stagger the order(s)/ deliveries. The quantities shown in the tender are approximate and no claim shall be entertained for variation of quantities being less or more than those mentioned in the Quotation. The variations in the quantities shall not vitiate the contract. The selected Bidder shall be bound to supply additional quantity up to 30% (thirty



percent) of tender amount/quantity at the approved rate, in accordance to any instruction, which may be given to him in writing by SMC. The rates quoted by the Bidder will be applicable on full / partial /additional quantity also.

4.6. The right to reject accepts any/all Quotations(s) without assigning any reason thereof is reserved.

4.7. In case the quoted Item is not available in the market, the Bidder will have to supply Higher Version/replacement of that Item in the quoted cost in the same time duration with prior approval of SMC. No "End of Life" product should be quoted to minimize such instances till the Quotation validity (Make & Model quoted by the Bidder should be available till the Quotation validity, duly supported for spares/OEM support for 5 years).

4.8. Security Deposit:

The successful agency will be required to place Security Deposit @ 5% of the consideration of the Contract by Demand Draft or Banker's Cheque Payable at Surat in favour of Surat Municipal Corporation of any scheduled/nationalized bank within 10 working days from the date of notice of award of contract, failing which a penalty @ 0.065% of the amount of security deposit will be imposed for delay of each day. No interest shall be paid on Earnest Money Deposit and/ or Security Deposit placed.

4.9. In case, the awardee i.e. the selected agency fails to supply specified quantity and quality of goods in time or the performance of such supply/supplies is/are not found up to the mark or found of an inferior quality vis-à-vis specifications, the security deposit will be forfeited at once.

4.10. Agreement & Undertaking:

The Awardee i.e. the selected agency will have to enter into an Agreement and submit an Undertaking with SMC for supply of goods and its/their installation, commissioning etc. on a Rs. 300/- stamp paper each of Government of Gujarat at the agency's own cost within 10 (Ten) working days (of SMC) period from the date of Notice of Award. No claims for payments will be entertained without completion of this process.

4.11. TAX LIABILITY

GST (Goods & Service Tax) has come in existence from 1st July 2017. Contractor / Successful Bidder is bound to pay any amount of GST prescribed by the Govt. of India as per the Terms of Contract agreed upon during the course of execution of this Contract.

During the course of execution of Contract, if there is any change in Rate of GST (Goods & Service Tax) by the Government, the same shall be reimbursed / recovered separately by SMC, subject to the submission of Original Receipt / Proof of the amounts actually remitted by the Successful Tenderer / Contractor to the Competent Authority along with a Certificate from Chartered Accountant of Contractor / Successful Bidder certifying that the amount of GST paid to the Government and the same shall be intimated / submitted / claimed within 30 (Thirty) Days from the date of payment. Remittance of GST within stipulated period shall be the sole responsibility of the Successful Bidder / Contractor, failing which SMC may recover the amount due, from any other payable dues with SMC



and decision of Municipal Commissioner shall be final and binding on the Contractor / Successful Bidder in this regard. Further, the non-payment of GST to the Government may lead to the termination of contract and forfeiture of Security Deposit / Performance Guarantee Amount.

If imposition of any other new Taxes/Duties/Levies/Cess or any other incidentals etc. or any increase in the existing Taxes/Duties/Levies/Cess or any other incidentals etc. (excluding GST) are imposed during the course of the contract, the same shall be borne by the Contractor/Successful Bidder Only, in no case SMC shall be liable for the same.

The contractor will submit the invoice to the SMC having GSTIN of SMC mentioned therein and the taxes shall be shown separately on the face of the invoice so as to claim as ITC by SMC.

SURAT MUNICIPAL CORPORATION GST ID 24AAALS0678Q1ZE.

- 4.12.** Technical details/Datasheets of goods to be supplied shall be submitted along with the Quotation.
- 4.13.** Manuals relating to Hardware/Peripherals shall be supplied.
- 4.14.** It shall be noted that the lowest rate(s)/price(s) will not be the sole criterion for accepting Quotation for any of the goods but emphasis will be given to the quality of the products and even the readiness to offer innovative technology thereof.
- 4.15.** Any offer/Quotation not meeting the terms and conditions mentioned hereinabove will be liable for rejection without assigning any reason thereof.
- 4.16. Delivery schedule:**

The successful agency shall deliver, install, configure and integrate the goods as detailed in this Quotation within **10 calendar days** from the date of the Work/Purchase order. A penalty of 0.2% of the consideration of contract for a particular item will be charged for delayed supply and installation for delay of each day thereafter.
- 4.17.** The agency shall extend all the benefits to the SMC such as free samples of products, materials, goods, articles including any kind of discount, rebate, commission, incentives normally offered to any other buyer in the form of gift or otherwise as part of the sales promotion scheme(s). If any such sales promotion scheme(s) is /are already launched for the product and is/are in force while the Quotation process is on, mention of details of such scheme(s) must be made explicitly in the offer.
- 4.18.** The liability as to any damages and/or loss otherwise to any movable or immovable properties, assets during loading, unloading or otherwise during the period of supply, whether knowingly or unknowingly done or occurred shall be made good forthwith to the SMC by the Awardee agency upon a communication made therefore.
- 4.19.** The contract shall be governed by the Laws in India and shall be subject to the jurisdiction of Surat.
- 4.20.** Quotation once filled in, submitted shall not be allowed to be withdrawn till the validity of the Quotation remains in force or else the EMD shall be liable for forfeiture. The agency is expected to examine the Quotation Document carefully. Failure to furnish all



information required as per the Quotation Document may result in the rejection of the Quotation.

- 4.21. The agency will be bound by the details furnished by him/her to SMC, while submitting the Quotation or at subsequent stage. In case, any of such documents furnished by the agency is found to be false at any stage, it would be deemed to be a breach of terms of contract making him/her liable to legal action besides termination of contract.
- 4.22. On commissioning of the product, the successful agency shall ensure maximum uptime for the product/service during warranty period. The call must be attended within **4 working hours** and problem to be resolved within **8 working hours** of reporting by either repairing or replacing the Switch/Hardware with same or higher configuration in case of product replacement is required. Failing which a penalty as per below mentioned rate will be deducted from the amount payable and/or security deposit for each day of downtime

Delay >8 Hrs. to 3 working days	Penalty at 0.5% of the product cost per day
Delay beyond 3 working days	Penalty at 1% of the product cost per day

If any component/equipment gives continuous trouble, the Bidder shall replace the same with the new compatible component/equipment of the same or higher configuration without any additional cost to the purchaser. Also, it is responsibility of successful Bidder to coordinate with OEM for issues related call logging/Troubleshooting/configuration support/Hardware replacement and any other support required for maximum uptime.

- 4.23. All goods to be supplied shall be of specified or higher speed/technology/version. The SMC or its representative shall have the right (if it so desires) to test the goods to ascertain their conformity to the specifications. The SMC shall notify to the agency for this purpose & nature.
- 4.24. Bidder is required to Integrate Wi-Fi/LAN Solution as whole solution using components quoted under this document as well any additional component provided and should install/configure/maintain all product to utilize their max potential. Bidder is also required to provide support for installation/configuration/maintenance/Shifting during contract period of 5 years.
- 4.25. **Terms of Payment:** SMC will not make any advance payment. Payment will be made once the ordered products are delivered and installed. The Security Deposit will be released only after the successful completion of the minimum warranty/support period of five years.

Payment Schedule:

- 90% in 30 days of supply, Installation and activation.
- 2.5 % on completion of 1st year of warranty.
- 2.5 % on completion of 2nd year of warranty.
- 2.5 % on completion of 3rd year of warranty.
- 2.5 % on completion of 4th year of warranty.

- 4.26. Municipal Commissioner, SMC reserves the right to reject, accept any/all Quotation(s) without assigning any reason thereof.



- 4.27.** The participation in the online tendering process implies that the Bidder have thoroughly read, studied and understood the instructions of the Quotation documents, Scope of work, formats as well as the terms and conditions referred there in and the same are acceptable to the Bidder.
- 4.28.** The agency will be bound by the details furnished by him/her to SMC, while submitting the tender or at subsequent stage. In case, any of such documents furnished by the agency is found to be false at any stage, it would be deemed to be a breach of terms of contract making him/her liable to legal action besides termination of contract.
- 4.29.** The total penalty could be up to 10% of the Consideration of Contract and the decision of the SMC shall be treated as final in such cases.
- 4.30. Consortium or JV or Sub-contracting**
The Bidder is NOT allowed to form Consortium or Joint Venture for any specific service within the scope of the tender. Sub-contracting is also NOT be permitted.
- 4.31.** If it is found that the same firm has submitted multiple Quotations under different names for the proposed contract, all such tender(s) shall stand rejected and Quotation deposit of each such firm/establishment shall be forfeited. In addition, such firms/establishments shall be liable, at the discretion of the Municipal Commissioner, SMC for further penal action including blacklisting.
- 4.32.** If required, the work order may be issued in staggered manner over a period of time.
- 4.33.** The Bidder shall indemnify SMC from and against any costs, loss, damages, expense, claims including those from third parties or liabilities of any kind howsoever suffered, arising or incurred inter alia during and after the Contract period out of:
- any negligence or wrongful act or omission by the Bidder or any third party associated with Bidder in connection with or incidental to this Contract; or
 - any breach of terms as stated in the Quotation document, the Bidder's Quotation and the Contract with the Bidder
 - Any infringement of patent, trademark/copyright or industrial design rights arising from the use of the supplied goods and related services or any part thereof.

5. Technical (minimum) Specification

- The Bidder may participate in the Quotation by quoting for one, more or all the items depending on his techno-commercial capability to supply & support that range of products. Bidders are required to mention Make & Model of the product.
- The Bidder can quote only one option (i.e. only one product can be quoted) against each item meeting or exceeding the below mentioned minimum specification.
- The Bidder must clearly specify the features of the offered product vis-à-vis specification and deviation if any in the Column-C and Column-D of Table-I respectively.
- The exact make and model of the product offered must be specified in the Table-II provided.
- The technical spec sheet and the product brochure of the product offered should also be submitted along with technical Quotation.
- In case the space provided is not sufficient then a separate paper as per the format below can be annexed to the Quotation. The same must be duly signed and stamped.

Table-I			
#	Description and Minimum Specification	Compliance / [Yes/No]	Deviation from Specification /Remarks if Any
A	B	C	D
1.1	Indoor Wi-Fi Access Point		
	Architecture		
	The Access Point should support IEEE 802.11a/b/g/n/ac		
	Frequency of Radio 1 shall be 2.4 GHz b/g/n 20/40 MHz (2x2:2 stream)		
	Frequency of Radio 2 shall be 5 GHz b/g/n/ac/ac Wave 2 20/40/80 MHz (2x2:2 stream)		
	Should have minimum 2 Internal Antennas		
	Should have minimum 1x GE RJ45		
	Should support Power over Ethernet (PoE) IEEE 802.3af PoE or 802.3at PoE+.		
	Should support DC Adapter with Input: 230V, 50/60Hz (Optional).		
	Radio 1 should minimum Throughput: 300Mbps		
	Radio 2 should minimum Throughput: 800Mbps		
	Must be provided with Ceiling /Wall Mounting Kits		
	Mobility:		



	Should support wireless controller discovery		
	Should support minimum 8 SSIDs		
	Should support minimum 20 dBm Transmission Power on both Radio		
	Should support Wireless Mesh or equivalent technology		
	Security:		
	User/Device Authentication with WPA and WPA2 with 802.1x or Pre-shared key.		
	Solution should have support for Captive portal for guest authentication (Optional).		
	Solution should support devices authentication/Access Control List based on Wireless MAC address Filtering.		
	Should detect Rogue APs from day one.		
	Management:		
	Solution should be able to centrally managed by physical wireless controller in such way that DHCP/Dynamic IP internet provided to individual APs without any additional licence/commercial requirement for management.		
	Should support web-based secured management interface via GUI.		
	It must support Telnet/SSH & SNMP protocol.		
	Should Support Wall/Celling mounting option.		
	Operating Temperature should be 0°C to 50°C		
	Warranty Minimum 5 Years OEM Comprehensive Replacement warranty with onsite support & subscription of all modules/software/components if any required to utilize the product/solution with all features enabled.		
1.2	Controller for Wi-Fi Access Point		
	Interface		
	Should have minimum 2 × 100Mbps Ethernet Port		
	Management		
	Should be able to manage minimum 16 x Wi-Fi Aps quoted above		



	It should be able to locally manage and remotely managed via either cloud portal access or via HTTP/HTTPS Web login from anywhere over the internet		
	It should be remotely managed via android Mobile App from anywhere over the internet		
	It should have following features: <ul style="list-style-type: none"> • Batch firmware upgradation • Automatic device discovery • Batch configuration • Real-time network status and check network usage and traffic distribution and monitoring of Wi-Fi APs • Event logs and notifications • Unified configuration 		
	All modules/licences/subscription if required with APs as complete solution needs to be supplied from day one as bundle.		
	Warranty Minimum 5 Years OEM Comprehensive Replacement warranty with onsite support & subscription of all modules/software/components if any required to utilize the product/solution with all features enabled.		
2.	16 port Unmanaged PoE+ Switch (Compatible to power up the Access Points quoted above)		
	Ports		
	The switch shall have minimum 16 x RJ-45 10/100/1000 802.3at compatible PoE+ ports to power up the Access Points quoted above so can be utilized in Unrestricted mode / Max Powered Device mode.		
	Integrated LEDs for improved visual monitoring and analysis.		
	Warranty: Minimum 5 Years OEM Comprehensive Replacement Warranty with parts, modules, software.		
	Power: Power supply AC 230 V (50/60 Hz)		



Table-II		
#	Description	Make, Model, Part Code
1.1	Indoor Wi-Fi Access Point	
1.2	Controller for Wi-Fi Access Point	
2	16 port Unmanaged PoE+ Switch	

Place :

Signature of Authorized Person :

Date :

Designation :

Company stamp :

Name :



Surat Municipal Corporation (SMC)

**Quotation for
Supply, Installation, Configuration and Integration of
Networking Equipments [DC-ISD-Network-01-2021]**

Annexure to Technical Bid

**Last Date of Submission of Bids
May 18, 2021**

**Information Systems Department (ISD)
Surat Municipal Corporation
Muglisara, Surat-395003**



6. ANNEXURES TO TECHNICAL BID

All the documents listed below shall be annexed to the Quotation in the prescribed formats along with the necessary supporting documents to ascertain the claims made by the Bidder.

A. Bidder's Details

1 Details of responding firm/company		
a.	Name of the Bidder/Supplier	
b.	Address	
c.	Telephone	Fax:
d.	Website	
e.	Are you a Manufacturer / Authorized dealer / Sub dealer / Any other	
f.	Income Tax Number [PAN]	
g.	Goods & Service Tax (GST) No.	
2 Information about responding firm / Company		
a.	Address of Head Quarter/Head Office	
b.	Address of Registered Office	
c.	Main Office in Gujarat	
d.	Office in Surat	
e.	No. of years of operation in India	
f.	Turnover (figures as per last three audited balance sheets are to be provided)	Yr.-1 (20__-__)
		Yr.-2 (20__-__)
		Yr.-3 (20__-__)
3 Details of Contact Person		
a.	Name	
b.	Designation	
c.	Address	



d.	Telephone No.			
e.	Mobile No.			
f.	Fax No.			
g.	E-mail			
4 Details of Authorized Signatory				
a.	Name			
b.	Designation			
c.	Address			
d.	Telephone No.			
e.	Mobile No.			
f.	Fax No.			
g.	E-mail			
5 Forum of Business (Select appropriate option and provide the Registration Details along with attested copies of certificates)				
#	Forum of Business	Yes/ No	Registration Details (submit attested copies of certificates)	Validity Date
h.	Sole Proprietor? (Registration Number under Shops and Establishment Act.)			
i.	Hindu Undivided Family?			
j.	Partnership Firm?			
k.	Public Limited Company under The Companies Act?			
l.	Private Limited Company under The Companies Act?			
m.	State Govt. owned Undertaking/ Corporation / Enterprise?			
n.	Central Govt. owned Undertaking/ Corporation / Enterprise?			
o.	Co-operative Society?			
p.	Association of Persons?			



B. Information of Authorized Signatory / Contact Person

Name		Recent Passport Size Photograph
Address		
Phone No.		
Fax No.		Signature
Mobile No.		
Email		
Web Address		Capacity/Designation

Name		Recent Passport Size Photograph
Address		
Phone No.		
Fax No.		Signature
Mobile No.		
Email		
Web Address		Capacity/Designation



C. Self-Declaration

Performa of Compliance letter

(To be submitted on Bidder's letterhead duly signed by Authorized signatory)

To,
The Deputy Commissioner,
Surat Municipal Corporation,
Mugalisara, Surat- 395 003.

Date:

Sub: Compliance with the Quotation terms and conditions, specifications and Eligibility Criteria
Ref: Quotation for Supply, Installation, Configuration and Integration of Networking Equipments
[DC-ISD-Network-01-2021]

Dear Sir,

With reference to above referred Quotation, I, undersigned <<**Name of Signatory**>>, in the capacity of <<**Designation of Signatory**>>, is authorized to give the undertaking on behalf of <<**Name of the Bidder**>>.

I/We the undersigned, hereby submit our proposal along with the necessary documents. The information/documents furnished along with the above application are true and authentic to the best of my/our knowledge and belief. I / we, am / are well aware of the fact that furnishing of any false information / fabricated document would lead to rejection of my tender at any stage besides liabilities towards prosecution under appropriate law.

I/We have thoroughly & carefully read, studied and understood the Quotation documents and Addenda and Corrigenda (if any) including the technical specification, terms and conditions, instructions, etc. referred there in and the same are acceptable to our company.

We hereby confirm that all our quoted items meet or exceed the requirement and are absolutely compliant with specifications mentioned in the Quotation document, moreover the items offered are not end of life items..

We hereby confirm that all the components/parts/assembly/software which we shall supply on award of contract shall be original new components /parts/assembly/software from respective OEMs of the products and that no refurbished/duplicate/ second hand components/parts/ assembly / software shall be used.

We also explicitly understand that all quoted items meet technical specification of the Quotation & that such technical specification overrides the brochures/standard literature if the same contradicts or is absent in brochures.

I/We also state that our company is not black-listed / debarred by any of the Government or Public Sector Units in India as on the date of the submission of the tender

Further, I/we agree to a Quotation by all the terms and conditions as mentioned in the Quotation document without any condition(s). We have also noted that SMC reserves the right to consider/ reject any or all Quotations without assigning any reason thereof.

In case of breach of any tender terms and conditions or deviation from Quotation specification other than already specified as mentioned above, the decision of SMC for disqualification will be accepted by us.

Thanking you,

For
<<Name of the Bidder>>
<<Authorized Signatory>>
<<Stamp of the Bidder>>



D. Format for Power of Attorney for Signing of the Proposal

(On a Stamp Paper of appropriate value)

(Applicable in case of Quotation not being signed by the person directly authorized by Board of Firm/Owner/MD/Director/Company Secretary). In the latter case, please provide a copy of the relevant Board Resolution signed by Company Secretary/Director authorizing the Signatory.)

To,
The Deputy Commissioner,
Surat Municipal Corporation,
Mugalisara, Surat- 395 003

Date:

Ref: Quotation for Supply, Installation, Configuration and Integration of Networking Equipments
[DC-ISD-Network-01-2021]

Dear Sir,

<Bidder's name> _____ hereby authorizes **<Designated Representative's name>** _____ to act as a representative of **<Bidder's name>** _____ for the following activities vide its Board Resolution/Power of Attorney attached herewith.

To attend all meetings with Surat Municipal Corporation or other entities associated with this project including Surat Municipal Corporation and to discuss, negotiate, finalize and sign any Quotation or agreement and contract related to Documents for Supply, Installation, Configuration and Integration of Networking Equipments [DC-ISD-Network-01-2021].

Yours faithfully,

<Signature of appropriate authority of the Bidder >

Name of appropriate authority of the Bidder:

<Signature and name of the Designated Representative of the Bidder for acceptance of this Power of Attorney>

For

<Name of Bidder > Encl: Board Authorization



Surat Municipal Corporation (SMC)

**Quotation for
Supply, Installation, Configuration and Integration of
Networking Equipments [DC-ISD-Network-01-2021]**

Price Bid

**Last Date of Submission of Bids
May 18, 2021**

**Information Systems Department (ISD)
Surat Municipal Corporation
Muglisara, Surat-395003**



7. PRICE BID

#	Description	Make, Model	Qty	Unit Rate exclusive of all taxes	GST (%)	Amount inclusive of all/GST
A	B	C	D	E	F	$G=D*(E + (E*(F/100)))$
1.1	Indoor Wi-Fi Access Point		11 Nos			
1.2	Controller for Wi-Fi Access Point		01 Nos			
2	16 port Unmanaged PoE+ Switch		01 Nos			
Grand total						

Note: Bidders have to filled "0" in "Unit Rate exclusive of all taxes" and "GST" column in case Bidders do not want to quote particular item/items.

Note:

1. The rates (Quoted in Unit Rate Column) should be exclusive of all taxes. The applicable GST should be quoted separately in GST column in Price Quotation.
2. The taxes at prevailing rate will be considered for payment purpose.

Place :

Signature of Authorized Person

Date :

Designation :

Company stamp :

Name :

Duly Sign & Stamp